



# RALPH BARSI

Senior Director, Global Sales Development

service**now**

**Sales Mastership:  
The Difference Between Good  
and Great Sales Professionals**

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# BACKGROUND

**Born and raised in the Bay Area**

**Sales practitioner for 23 years**

**Writer, speaker, coach, and teacher**

**Co-founder of a 501 (c) (3) non-profit**

**Drummer for 42 years**

**Married 20+ years and have 3 sons**

**This is not my work, it's my vocation**

**Everything I'll mention connects to:**

- **Shaping your attitude of gratitude,**
- **Building your brand, and**
- **Differentiating yourself from the ordinary**

**If you earn \$40,000 a year in the US**

**You're in the wealthiest**

**3.5%**

of people in the world

**You are**

**52x**

wealthier than a billion people

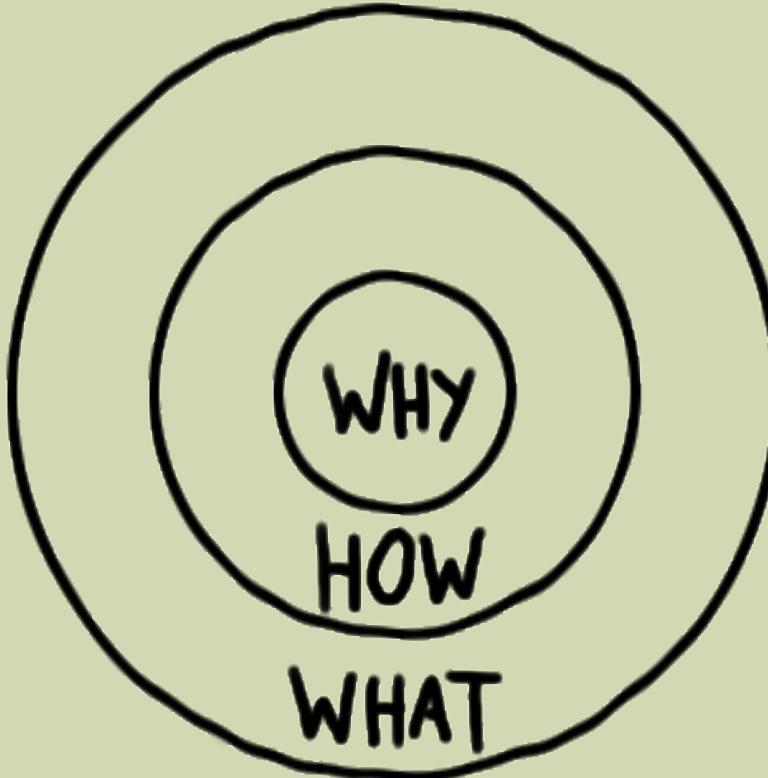
Wealthiest



YOU ARE HERE.

Poorest

# WHY ARE YOU HERE?



What is your purpose?  
What is your trigger?  
What outcome(s) are you after?

*The Golden Circle, Simon Sinek*  
[bit.ly/why\\_how\\_what](http://bit.ly/why_how_what)

# HOW WILL YOU SUCCEED?

## **Work on yourself harder than you work on your job**

Are you *really* doing your best work right now?

## **Attract opportunities, don't pursue them**

This also goes for prospects and customers, jobs, income, connections, significant others, and life.

## **Decide to win and win first in your mind**

Unless you *decide* not to tolerate mediocrity, you will remain (sigh...) mediocre.

## **Put a 10 on everyone's forehead**

There's goodness in everyone. Try to find it.

## **Pay attention to the detail**

Little things make the big things matter.

# WHAT THE BEST DO

## Ask open-ended questions

Use [yes/no questions](#) wisely.

## Improve your personal branding

Read Neil Patel & Aaron Agius' *The Complete Guide to Building Your Personal Brand*: [bit.ly/patel\\_brand](http://bit.ly/patel_brand).

## Get to where you don't need a resume

Read Seth Godin's "Why Bother Having a Resume?" [bit.ly/why\\_resume](http://bit.ly/why_resume).

## Show your work

Subscribe to [ralphbarsi.com](http://ralphbarsi.com) and I'll share examples.

## Write well

Here are [10 hints](#) on the craft. Model the "[What's News](#)" column of the *Wall Street Journal*.

## Read

Get started: [ralphbarsi.com/reads](http://ralphbarsi.com/reads) or [sivers.org/book](http://sivers.org/book).

*The Golden Circle*, Simon Sinek  
[bit.ly/why\\_how\\_what](http://bit.ly/why_how_what)

Press the spacebar to generate color schemes!



## Use color palettes in your graphs, charts, and presentations

I used the palette you see here for this deck: [bit.ly/rb-palette](https://bit.ly/rb-palette)

This deck also includes a font called Acherus Grotesque: [bit.ly/ach-grot](https://bit.ly/ach-grot)

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# UPCOMING PRESENTATIONS



[salessummit.io](#)



[saastrannual.com](#)



[therevenuesummit.com](#)



[topohq.com/summit](#)



# THANK YOU

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